



Datasheet

Datasheet

Automatic upgrade of Lotus Notes clients

Key Benefits

- Reduce project costs and facilitate Change Management
- Respect project deadlines
- Guarantee application availability and end-user satisfaction
- Guarantee configuration standardization and compliance with corporate rules.

Desktop Upgrader™ is designed to automatically upgrade Notes clients from one version to another, enabling administrators to supervise, manage and control the entire process from one central point, guaranteeing the success of upgrade projects.

Desktop Upgrader™ is a companion product to **Desktop Manager™**, Cooperteam's comprehensive Lotus Notes administration tool.

“Get it right and keep it right!”

Desktop Upgrader™ in combination with Desktop Manager™ is the only tool that can configure a new installation of Notes and keep it configured properly over time. While all other products are “used then put away”, Desktop Upgrader™ and Desktop Manager™ are used on a daily basis, providing on-going efficiencies to Administrators and Help Desks.

Desktop Manager™ with Desktop Upgrader is the only solution to provide the perfect balance of both daily and periodic Notes client maintenance. The periodic upgrade process integrates seamlessly into the daily process of managing Notes clients, so there is no need to learn two technologies nor to re-learn each time a process that is only performed periodically.

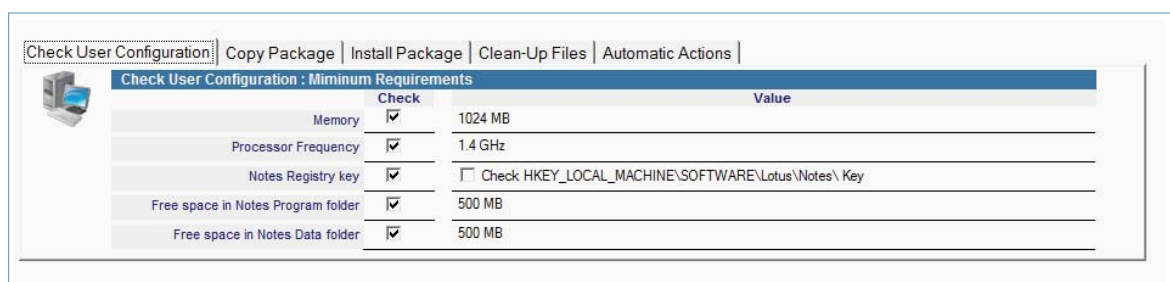
Fully Automate the upgrade process

Desktop Upgrader™ enables administrators to:

- ◆ Select groups of users to upgrade based on multiple criteria, such as mail server, organization, department, etc.
- ◆ Use of a setup routine from a network drive, from the local drive (copied from the network drive), or from a CD.

Desktop Upgrader™ automatically:

- ◆ Backs up key files prior to the upgrade in case something goes wrong – enabling the ability to “go back” to the prior version of Notes.
- ◆ Uses Desktop Manager's audit information to automatically identify desktops eligible for an upgrade as well as desktops not ineligible for an upgrade for technical reasons (insufficient disk space, RAM, etc.) and to skip upgrading those computers.



Check User Configuration : Minimum Requirements			
	Check	Value	
Memory	<input checked="" type="checkbox"/>	1024 MB	
Processor Frequency	<input checked="" type="checkbox"/>	1.4 GHz	
Notes Registry key	<input checked="" type="checkbox"/>	<input type="checkbox"/> Check HKEY_LOCAL_MACHINE\SOFTWARE\Lotus\Notes\ Key	
Free space in Notes Program folder	<input checked="" type="checkbox"/>	500 MB	
Free space in Notes Data folder	<input checked="" type="checkbox"/>	500 MB	

Figure 1: Administrators can specify minimum requirements for the workstation

- ◆ Starts up Notes clients after the upgrade is complete, without user intervention, including immediate installation of Desktop Manager™.

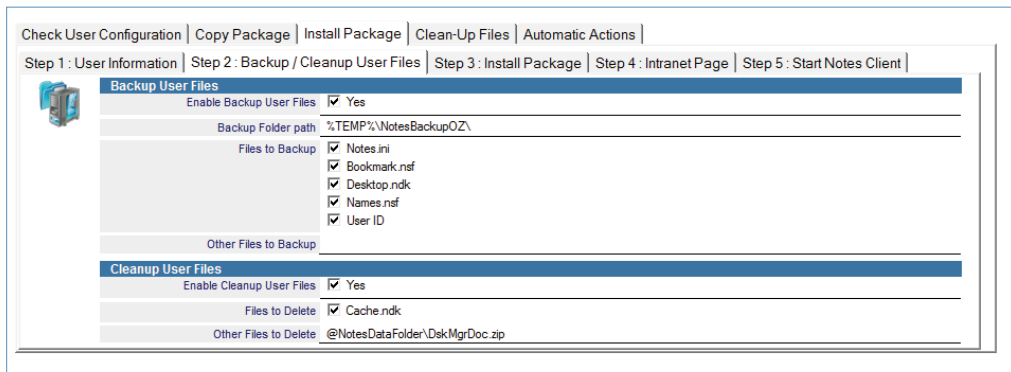


Figure 2: All key Notes files are automatically backed up prior to an upgrade, just in case

- ◆ Cleans up obsolete files before or after the upgrade.
- ◆ Modifies the install script for the users' environment and elimination of any prompts the standard setup routine might otherwise ask.
- ◆ Temporally elevates the users' rights to Admin status so the install routine can run properly.
- ◆ Removes any temporary files created during the upgrade.

Control and Manage the launch of the Notes Client upgrade

With Desktop Upgrader™ administrators can:

- ◆ Schedule the upgrade file download.
- ◆ Break up the upgrade file in packets to minimize impact on network bandwidth.
- ◆ Specify a web page to launch while the upgrade routine is in progress, leveraging the upgrade process time more productively and displaying to users information about the process.
- ◆ Control and manage the launch of the upgrade.

Supervise your release upgrade project from a single interface

Using Desktop Upgrader's central interface administrators can:

- ◆ Clearly identify which computers could not be upgraded, the reason why and, if necessary, handle them separately.
- ◆ Track the number of times a user has deferred the upgrade.
- ◆ Enable administrators to easily see what stage of the process the users are in.
- ◆ Easily identify users with problems.

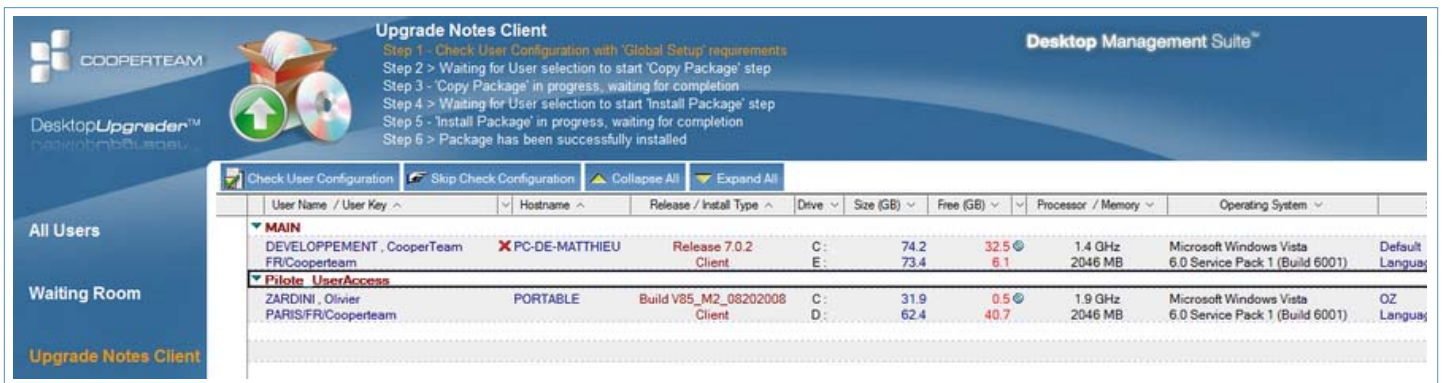


Figure 3: Easily follow users through the upgrade process

About Desktop Upgrader™

Desktop Upgrader™, is a product of the Desktop Management Suite™, which also includes:

» Desktop Manager™

Desktop Manager provides a comprehensive audit, enforcement of corporate standards, and automatic recovery of Notes desktops

» Desktop Project™

Project Monitoring and Project Management Solution for Lotus Notes Server consolidation and user migration...

Requirements

Desktop Manager™ 2.6b

Supported Versions

- » Domino Servers : All versions from 4.6.x to 8.x
- » Operating Systems : All Windows Systems 32 bits (95, 98, Me, 2000, NT, XP & Vista)
- » Citrix Environments

For more information

Visit

www.cooperteam.com

About COOPERTTEAM

Cooperteam develops software specializing in corporate messaging and infrastructure management. Cooperteam's mission is improving your productivity and messaging system reliability. Cooperteam's solutions are designed to manage, optimize, and improve IBM Lotus Notes environments.

At the end of 2009, Cooperteam will launch the first solutions for Microsoft, such as MailFlow Analyzer™ for Exchange, that will allow a bigger number of companies to benefit from its know-how and

contact

COOPERTTEAM USA

185 Alewife Brook Parkway, #410
Cambridge, MA 02138, USA

Phone: +1 (617) 859 8900
Fax: +1 (617) 859 8902

COOPERTTEAM EMEA

6 Place Garibaldi
06300 Nice, France

info.amer@cooperteam.com
www.cooperteam.com