

2010



SUCCESS






About Cooperteam

Cooperteam delivers expertise and software specializing in corporate messaging and infrastructure management. Cooperteam's mission is improving your productivity and messaging system is reliability by providing solutions designed to manage, optimize, and improve IBM Lotus Notes environments.

Cooperteam solutions will optimize your resources through detailed analysis and reporting on messaging environment and automation of administration tasks to enforce company standards and control user actions, and change client configuration without disrupting productivity. We have over ten years of experience dedicated to these technologies at your service.



Customer testimonials

About Desktop Manager™ and Desktop Project™

Our customers have reported that Desktop Manager™ and Desktop Project™ enabled them to forgo expensive consultants and perform complex consolidations and migrations on their own in matter of weeks instead of months.

*"Thanks to **Desktop Manager™** we have at our disposal a great amount of information regarding the configuration of the Notes client for our 11,000 users. This allowed us to quickly identify groups of users with configurations which were non-standard and incompatible with our migration process, in order to temporarily exclude them from the standard process and modify them individually with Desktop Manager™ before including them again in the migration..."*

Kim Lê – Domino Architect – ARKEMA
Manages 11.000 users with Desktop Manager
Migrated 11.000 users with Desktop Project





Projects for 2010

Challenge our experts: contact us today!

STANDARDIZE DESKTOPS

Need to reduce your Lotus Notes environment operational costs ?

By doing so you can reduce:

- Administration costs
- Travel expenses associated to Lotus Notes administration and maintenance tasks
- Support and helpdesk costs

ARCHIVE MAILBOXES

Planning an email archiving or infrastructure refresh project ?

These projects involve sizing a new infrastructure (servers, bandwidth, storage, etc.) that is cost effective, scalable and optimized.

- Do you know your messaging traffic well enough to do this sizing?
- Do you know what kind of load each messaging server is currently handling daily ?

GET EMAIL COMPLIANT

Greater Compliance Overhead ?

Messaging systems are increasingly subject to regulation, resulting in numerous audits, and requiring Compliance Officers to provide evidence of compliance.

- How can you still empower them, but also free up the administrators ?

CONSOLIDATE SERVERS & CENTRALIZE USERS

Planning to consolidate your Domino Servers ?

Consolidation projects are major strategies for reducing operational costs, but the larger the environment to consolidate, the greater the complexity, and the higher the risks posed by the project.

- Project management tools are critical for guaranteeing the success of such projects without downtime.

Planning to migrate or centralize your Lotus Notes users ?

You have planned or just completed a server move, a datacenter move, or a company merge.

- How will you move hundreds or thousands of users to the new infrastructure without any disruption?

Cooperteam Solutions

Our Solutions meet your business and technical needs by:

- Reducing your projects' duration and costs
- Reducing your operational costs
- Improving Lotus Notes Helpdesk, administration and management team's efficiency
- Guaranteeing Lotus Notes environment Quality of Service



www.cooperteam.com

DESKTOP PROJECT™

Consolidate your Domino Servers and move your users with **Desktop Project™**

- Ease the process of large-scale creation of local replicas
- Move user & application databases as needed
- Move users between servers
- Track user's migration progression

DESKTOP MANAGER™

Reduce your operational costs with **Desktop Manager™**

- Reduce Helpdesk calls volume and duration
- Control, modify and configure Lotus clients REMOTELY
- Automate administration tasks
- Standardize Lotus Notes client configuration

MAILFLOW ANALYZER™

Supervise your messaging traffic flow with **MailFlow Analyzer™**

- Understand users' behavior
- Know the server workload
- Report automatically on SLAs, traffic, events

MAIL AUDITOR™

Prove the compliance of your Messaging Systems with **Mail Auditor™**

- Enable your Compliance Officers to:
- Track emails
 - Monitor messaging system usage
 - Prove compliance with regulation and security rules
 - Automatically generate Compliance Reports
 - Perform audits on large quantities of messages

“Get it right and keep it right !” with Desktop Upgrader

Upgrading to a new version is complex, and requires substantial efforts. **Cooperteam’s Desktop Upgrader automates the process and gives administrators control over this critical project.** Most importantly, desktop settings and configurations are preserved after the upgrade is completed. Desktop Upgrader is seamlessly integrated with our Desktop Management Suite.

Desktop Upgrader™ key benefits:

- ➔ **Reduce Lotus Notes upgrade costs**
- ➔ **Reduce project duration** and achieve deadlines
- ➔ **Guarantee application availability** and end-user satisfaction
- ➔ **Guarantee compliance** with corporate standards
- ➔ **Reduce post-upgrade helpdesk calls** and support issues
- ➔ **Reduce maintenance and support costs**
- ➔ **Maintain the integrity of Notes desktop** configurations and settings after the upgrade is completed

Desktop Upgrader™ key features:

- ➔ Checks the size of each clients' hard drive and free space
- ➔ Tests availability of the upgrade file destination on each PC
- ➔ Offers customizable uploads of the new release files
- ➔ Deploys and executes the Notes upgrade (even for locked down clients)
- ➔ Automatically generates a backup if roll-back becomes necessary
- ➔ Automatically launches the Notes Client when the upgrade is completed



Upgrade Notes Client
 Step 1 - Check User Configuration with 'Global Setup' requirements
 Step 2 - Waiting for User selection to start 'Copy Package' step
 Step 3 - 'Copy Package' in progress, waiting for completion
 Step 4 - Waiting for User selection to start 'Install Package' step
 Step 5 - 'Install Package' in progress, waiting for completion
 Step 6 - Package has been successfully installed

User Name / User Key	Hostname	Release / Install Type	Drive	Size (GB)	Free (GB)	Processor / Memory	Operating System
OZ-Test							
ZARDINI, Olivier	PORTABLE	Release 6.5.4	C:	31.9	1.3	1.9 GHz	Microsoft Windows Vista
PARIS/FR/Cooperteam		AllClient	D:	62.4	40.7	2046 MB	6.0 Service Pack 1 (Build 6001)
Pilote 1							
DUREY, Pierre	PORT-CT-002	Release 6.5.4	C:	111.7	78.4	2.1 GHz	Microsoft Windows XP
CooperDev		Client				2046 MB	5.1 Service Pack 3 (Build 2600)
FAVARON, Francois	CT0705	Release 7.0.2	C:	229.8	196.6	2.3 GHz	Microsoft Windows XP
HQ/FR/Cooperteam		Client				2038 MB	5.1 Service Pack 3 (Build 2600)
GOUGEON, Matthieu	PORT-CT-002	Release 7.0.2	C:	111.7	89.4	2.1 GHz	Microsoft Windows XP
PARIS/FR/Cooperteam		Client				2046 MB	5.1 Service Pack 3 (Build 2600)

Screenshot showing how users are tracked throughout the upgrade process.

VISIT US TO SEE OUR DEMOS
AT LOTUSPHERE

www.cooperteam.com

BOOTH
322



Guarantee the success of your projects...

... Challenge Our Experts!

- ➔ Upgrade to 8.5.x
- ➔ Standardize Clients
- ➔ Consolidate Servers & Centralize Users
- ➔ Archive Mailboxes
- ➔ Get Email Compliant

See our Demos

www.cooperteam.com



I know ...

MailFlow Analyzer

... my SLAs are under control

Migration Toolkit

... how to recertify 30.000 users with no downtime

... how to reduce my helpdesk calls by 35%

Desktop Manager

... how to migrate 5.000 users in two months

Desktop Upgrader