



Technical Datasheet  
 Desktop Technical

## The ultimate Notes client Management Solution

### Audit, Fix-up Problems and Enforcement of Company Notes Standards

## Introduction

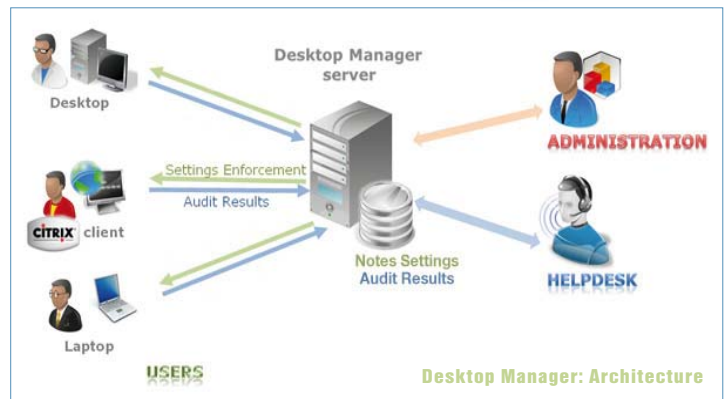
**Desktop Manager™** is a complete management solution for Lotus Notes clients. **Desktop Manager™** Audit functionalities and Remote Administration capabilities enable administrators to configure and maintain their Lotus Notes clients.

**Desktop Manager™'s Functionalities can be divided into three main categories:**

- ◆ **Audit**
- ◆ **Notes Settings Modification and Standardisation**
- ◆ **Control**

**Audit :** **Desktop Manager™** automatically collects a comprehensive inventory of your users' Notes client configuration settings, such as :

- ◆ Workstation settings (microprocessor, memory, hard drive, operating system, software list, local regional setting)
- ◆ Notes client configuration (version, installation folder, log, user preferences, ECL, User ID, Notes.ini...)
- ◆ Local Address Book configuration files (location, connection, account)
- ◆ Local Notes databases (size, doc number, encryption, ODS)
- ◆ User Mailfile (Server and Local Mailfile, Local Archives...)



User Name / User Key ^	Release / Install Type ^	Program / Data Paths ^	No Database	On Error v
<b>king/Cooperteam</b>				
▼ DURANT, Pierre	Release 7.0.2	C:\Program Files\lotus702fr\notes\	Replicated : 1227168	Error : 0
Pierre Durant/PARIS/FR/Cooperteam :	Client	Files\lotus702fr\notes\	Bureau MG 702fr	Fixup : 0
Notes Install :	C:\Program Files\lotus702fr\notes\			
Mail File :	Calendar & Delegation Profile			
Mail File :	Out Of Office Profile			
Mail File :	Archive Profile			
Mail File :	Archive Settings (Paramètres par défaut pour l'expiration)			
Mail File :	Archive Settings (Paramètres par défaut pour la dernière modification)			
Personal NAB :	Directory Profile			
Personal Web :	Internet Options...			
Personal Log :	Misc Events (118), Mail Routing Events (0), Replication Events (234)			

**Notes settings modification and standardization of Notes clients:** To guarantee application availability to Lotus Notes Users, operational teams have two options: one-time actions often completed by the Helpdesk to resolve a specific issue and recurrent actions usually realized by the Notes administrators to optimize configurations of all Notes clients.

Using Task document, **Desktop Manager™ can automate Helpdesk actions** such as:

- ◆ Immediate and Transparent Server Name Changes.
- ◆ Trigger maintenance processes on local databases (fixup, compact, update, refresh design, purge, etc.)
- ◆ New database setup on users' workstations (replication, copies)
- ◆ User Preferences Modification (Notes.ini variables, messaging options, smarticons, sametime pref, etc.)
- ◆ Modification of Users' PNAB documents such as: Location, Connection, Account, Replicator pages.
- ◆ Modification of User's Workspace & bookmarks: Add, Move, Rename, Delete icons and tabs, change display setting.
- ◆ Update and Modification of local databases ACL, Encryption, ReplicaID, Design and much more, update desktop ECL.
- ◆ Execution of Notes agents, batch files and any executables.
- ◆ Automatic File Deployment (signatures, templates, image files, etc.)

⇒ **Desktop Manager™ Tasks are quickly created and immediately available to be applied on Users' workstations.**

Using Profiles documents, **Desktop Manager™ can automate recurrent Administration actions** such as:

- ◆ Definition of Users' PNAB documents: Location, Connection, Account and Cross-certificates.
- ◆ Enforcement of User workstation Preferences (Notes.ini variables, messaging options, smarticons, sametime pref, etc.)
- ◆ Enforcement of User Workspace Icons, pages and bookmark icons.
- ◆ Local databases replicas and replicator page definitions.
- ◆ Definition of ECL, ACL Management, Change Local database encryption, update Notes documents, refresh and replace Design, etc.
- ◆ Guarantee the presence of specific files on user's workstation (html signatures, image files, database template, etc)
- ◆ Execution of Notes Agents and external programs (cache deletion, workspace compact, Log purge, etc.)
- ◆ Automatic Notes configuration files backup and Roaming User management.

⇒ **Profiles applied on users standardize Notes configuration.**

Desktop Manager™, is a product of the **Desktop Management Suite™**, which also includes:

» **Desktop Manager™ Project for Consolidation**

Project Monitoring and Project Management Solution for Lotus Notes Server consolidation and user migration.

» **Desktop Manager™ Project for Upgrade**

Project Monitoring and Project Management Solution for Lotus Notes Clients Release Upgrade - New version 1.0 available.

*Desktop Manager™ is a registered trademark of Cooperteam Inc.*

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## Requirements

### Supported Versions

- » **Domino Servers :**  
All versions from 4.6.x to 8.x
- » **Operating Systems :**  
All Windows versions  
32 bits (95, 98, Me, 2000, NT, XP & Vista)
- » **Citrix Environments**

For more information

**Visit**

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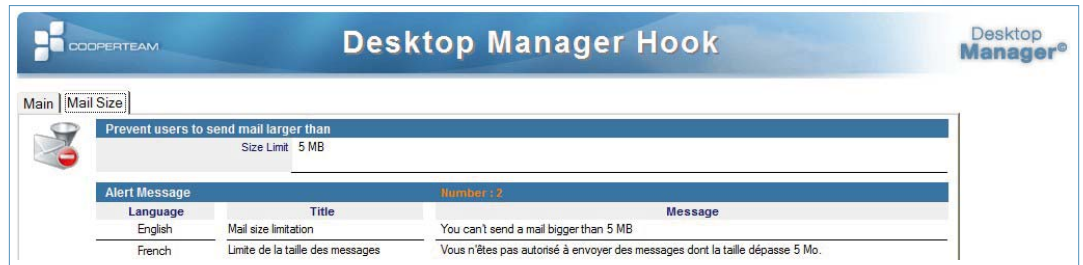
**Desktop Manager™**  
version 2.6

More robust and reliable than Notes Policies, **Desktop Manager™** enables you to enforce Notes configuration to groups of Notes clients.

**Control :** With **Desktop Manager™**, Administrators can control certain user actions using Hook Events. The events can be defined to prevent the user from:

- ◆ Sending mails over a specific size.
- ◆ Sending mails containing non approved files such as mp3, video, exe, etc.
- ◆ Sending mails to a specific recipient or group listed in the company address book.
- ◆ Creating local replica of critical databases.

⇒ **Hook Events are applied locally and according to user specificities.**



## Desktop Manager™ Advantages

### On Servers

**Easy installation:** no modification on the Notes.ini, no need to copy files into the program folder of the domino server.

**Intuitive Usage:** results are immediate.

**Disaster Recovery available:** backup server can be defined for failover plans.

**User Selection is done via a Setup document:** flexible pick by certificate, messaging server, citrix, @Formula and picklist.

**Cleanup agents:** automate double deletion, obsolete audit documents, etc.

**Integrated Database Information module for application health check:** number of documents, index size, internal code, document activity, etc.

**Search and Export module:** analyze and extract Notes clients setting and configuration.

**Modular Architecture: Desktop Manager™** can be adjusted to your infrastructure through two different types of architecture:

◆ **Single database architecture:** all audit results are kept in a unique database.

◆ **Multi-database architecture:** User-specific databases for audit results. This type of architecture facilitates the sharing of setup documents and the protection of Notes audit results.

### On User Workstations

**Proven Technologies:** Notes API, Lotus Script et @Fomula.

**Easy deployment:** internal tools are used (Email, SMS, LANdesk...)

**Files deployed are light: total size of the 5 components (2 dll, 2 exe and 1 NSF database) is less than 2 Mb per workstation.**

**Log File:** 7 days of history are saved in the temp folder of the User' workstation.

**Scheduled execution of Desktop Manager:** (for Users who don't close their Notes Clients) to run pending Tasks and Profiles.

**Transparent usage of Desktop Manager:** most of the audit is run in the workstation's background. Visible Progress bar during the Audit Full mode is multilingual.

**Lotus script Agent run locally:** reducing total execution time.

**Roaming and Backup features :** backup and recovery of names, bookmark and workspace files, enabling users moving from one workstation to another to always access the same Notes configuration and setting.



## About COOPERTTEAM

**Cooperteam** develops software specializing in corporate messaging and infrastructure management. Cooperteam's mission is improving your productivity and messaging system reliability. Cooperteam's solutions are designed to manage, optimize, and improve **IBM Lotus Notes** environments.

**At the end of 2009, Cooperteam will launch the first solutions for Microsoft, such as MailFlow Analyzer™ for Exchange,** that will allow a bigger number of companies to benefit from its know-how and expertise in the area of electronic messaging.