



Functional Datasheet

Notes Client Management

Comprehensive audit, enforcement of corporate standards and automatic recovery of Notes desktops

With Desktop Manager™ reduce Lotus Notes clients TCO

- Improve Lotus Notes administration team productivity
- Improve HelpDesk productivity
- Standardize client configuration
- Eliminate administrative and management tasks for users
- Guarantee messaging system availability and quality of service
- **Payback in 6 months or less**

Introduction :

The Lotus Notes administration client enables you to enforce configuration settings on Lotus Notes clients. But how do you know which settings were used on each client initially? And what was the impact of the enforcement? This type of information is critical to effectively manage a Lotus Notes environment. **With Desktop Manager™, efficiently manage your Lotus Notes environment : start by auditing the entire environment, then collect the data and establish an effective management strategy; finally, enforce new policies from a central administration console.**

Helpdesk :

Quickly Diagnose and Solve Lotus Notes client issues

Notes end users are often the source of operational issues. When these problems or changes occur, **Desktop Manager™** is prepared to make any necessary modifications such as : **adding icons to the workspace, creating local replicas, modifying Location documents, and settings, and much more...**

Actions:

- » Immediate and Transparent Server Name Changes.
- » Workspace and Icon Recovery.
- » Modify & Delete Cross-Certifications on Local NABs.
- » Modify Local Database Encryption settings.
- » Database Management including Fix-up, Compact and even rebuild the Index.
- » Clean up and Remove Missing Database Links and Icons.
- » "Desktop.Nsk" File Management with the Ability to Change or Delete the File and/or Compact it.
- » Ability to Launch Executables, Script Agents and/or Batch Files and Then Restart the Notes Client.
- » Ability to change and replace the database structure at both the server and user level.
- » Automatic client reconfiguration when mail or application databases are moved from one server to another.
- » Ability to create emergency tasks.
- » Streamlined task creation with the most frequently used tasks now available as quick-to-use templates

Administrators :

Master your Lotus Notes environment through a complete audit.

Automatically collect a comprehensive inventory of your users' Notes client configuration settings.

Audit detail :

- » Collect local databases NSD files, roaming, widget catalog and machine settings (RAM, disk space, etc.) for each user
- » Collect Notes ".ini" and ".id" for each user : these files can then be accessed centrally and archived
- » Fully audit local replicas which can later be used to help enforce quotas on these databases
- » Collect ACL information
- » Identify databases that need fix-up.

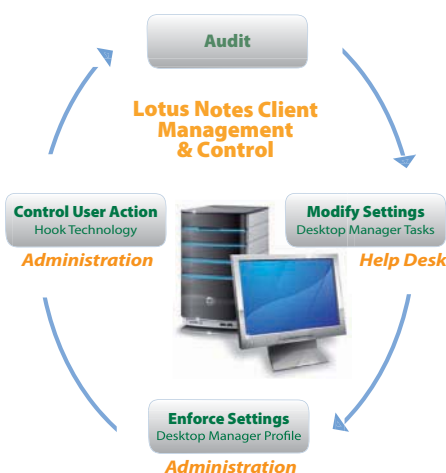
Benefits :

- » Estimate and reduce TCO
- » Plan updates, consolidations & migrations for your entire environment
- » Improve and simplify change management.

Benefits :

Control the entire Lotus notes environment from a central point significantly reduces Helpdesk and Administration costs:

- » Reduction of helpdesk incoming calls and duration of calls.
- » Optimization of administration tasks.
- » Allowing the administration team to focus on higher value-added tasks.
- » Minimizes travel costs.



Key Features

- » **Workstation Audit** (CPU, Memory, DiskSpace, OS, Local Settings, etc)
- » **Support for roaming users**
- » **Local maintenance launch** (Fix up, compact, update all, refresh design, etc)
- » **Manage database icons** on the workspace
- » **Change the icon database name/path**
- » **Management of Personal Address Book documents** (connection, location...)
- » **Modify Location Connection** and Account document values
- » **Modify the options of Replicator page entries** (Replication direction, Server definition, Active/not-active)
- » **Modify Archive Profile document** values
- » **Compact databases**
- » **Modify database ACL**
- » **Update desktop ECL** from NAB administration ECL
- » **Add / delete / modify Notes.ini** files variable values
- » Define a Notes database as the default startup page for the Notes client
- » **Sample Agents** that shows you how to build a dynamic Mail Signature.

Administrators:

Enforce & Maintain Notes configuration settings

Most of the problems that end users report about their Notes clients are self-induced. Users delete their mail files, modify connection documents and delete workspace pages... **Desktop Manager™** will enforce the correct Connection and Location documents. When an end user deletes a standard Connection document or any other critical setting, **Desktop Manager™** will automatically replace or reset it. The Roaming feature (*Notes files backup and restore*) ensures data integrity and updating, enabling users to access their configuration from any system.

Benefit : Configuration standardization reduces system complexity and administration cost.

Desktop Manager™

2.7 release

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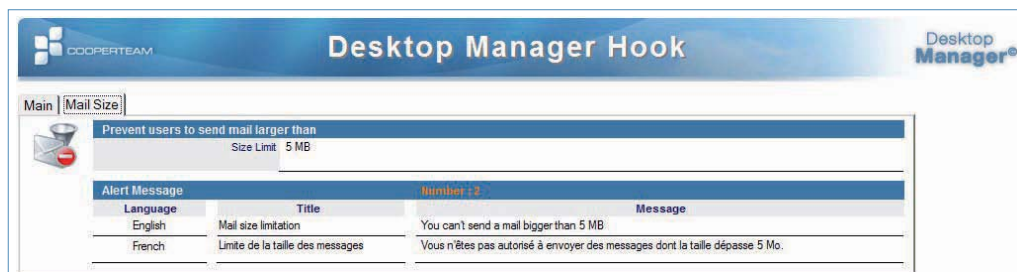
Excellence
in
Messaging
Systems

Administrators:

Control user actions

With **Desktop Manager™** you can block specific user actions such as sending emails or attachments exceeding size limits.

Benefit : Guarantee SLAs by blocking actions that might penalize messaging infrastructure.



End Users:

No more administrative tasks :

Desktop Manager™ users no longer need to manage their Lotus Notes Client configuration, freeing up their time for more productive activity.

Desktop Manager™ is automatically deployed and configured, requiring no input or intervention by the end user.

Desktop Manager™ execution is fully transparent for users with the automatic "self-run" functionality in local mode.

About Desktop Manager™

Desktop Manager™, is a product of the **Desktop Management Suite™**, which also includes :

» Desktop Project™

Project Monitoring and full automation *Project Management Solution* for Lotus Notes Server consolidation and user migration.

» Desktop Upgrader™

Project Monitoring and full automation *Project Management Solution* for Lotus Notes Clients Release Upgrade projects.

Requirements

Supported Versions

- » Lotus Notes clients and Domino Servers :
All versions from 4.6.x to 8.5.x
- » Operating Systems :
All Windows versions 32 bits (95, 98, Me, 2000, NT, XP, Vista, 7)
- » Citrix Environments

New Key Features

- » **Fully transparent execution** for users with the automatic "self-run" functionality in local mode
- » **Continuous update of Notes clients settings** due to background synchronization
- » **Priority task** creation for those tasks identified as critical
- » **Streamlined task creation**
- » **Replication traffic auditing** on a per-user and per-database basis
- » **New dashboard** available via browser
- » **Improved database audit feature**
- » **Rapid and simplified field-level updates** in *Location*, *Connection*, *Account* and *Calendar Profile* documents
- » New **multi-criteria search** feature
- » **Lotus Notes 8.5 and Sametime preference** auditing and management

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About COOPERTEAM

Cooperteam develops software specializing in corporate messaging and infrastructure management. Cooperteam's mission is to improve your productivity and messaging system reliability. Cooperteam's solutions are designed to manage, optimize, and improve **IBM Lotus Notes** environments.

Cooperteam Head Quarters are in France with offices in Paris, Nice, London (UK), Boston (USA), Tokyo(JP), and Berlin(DE). We have a large partner network to help reinforce our global presence.

For more
information

Visit

www.cooperteam.com/de